

## About NZI

NZI is a business division of IAG New Zealand Limited, a wholly owned subsidiary of Insurance Australia Group, Australasia's largest general insurer. Established in 1859, it is today one of the country's largest and longest-serving fire and general insurance brands, protecting tens of thousands of New Zealanders every year.

Through our broad range of commercial, personal, marine, professional risks and rural insurance products, we pride ourselves on helping people to achieve the best protection for their assets.

We partner with a network of skilled and experienced brokers and other insurance intermediaries who distribute our products. We pay remuneration to our brokers and intermediaries when they issue our policies, and when these policies are renewed or varied.

To find out more about the advantages of choosing NZI, talk to your broker or visit [nzi.co.nz](http://nzi.co.nz).

## What to do if you require Roadside Assistance

Before you phone us, there are a number of things you should do:

1. Relax, you are in capable hands.
2. Ensure that you have the following details:
  - ▶ Registration number  
(Write in your number here and take this brochure with you if you need to phone us away from your vehicle)  
.....
  - ▶ Make, model and colour of vehicle  
.....
  - ▶ Exact location of vehicle  
.....
  - ▶ Nature of breakdown  
.....
  - ▶ Contact phone number  
(if applicable)  
.....
3. Call Roadside Assist on 0800 694 555. An operator will give you further advice and take down your details before dispatching a mechanic.
4. If you need to leave your car to find a phone, ensure it's locked and no valuables are left in view.
5. Once you've contacted Roadside Assist, stay with your vehicle until a mechanic arrives. They'll know exactly what to do and will be able to answer any further questions you may have.



## Roadside Assist

This brochure is a summary only, so please read your policy wording document thoroughly. The availability of NZI policies is subject to the acceptance of a completed application form.

Printed using vegetable based mineral oil free inks on paper from an environmentally certified and responsibly managed forest and mill.

[nzi.co.nz](http://nzi.co.nz)



NZ2039-6 12/11

## Managing the unexpected

*If your car breaks down, has a flat battery or tyre, or the keys are locked inside, NZI – in association with a reputable breakdown service – can help with Roadside Assist.*

*Available 24 hours a day, 365 days a year, our nationwide Roadside Assist service means you can travel knowing that if the unexpected happens, NZI is on hand to help.*

## What is covered

*As a valued NZI customer, Roadside Assist allows you to receive six free call outs a year.\**

*A further benefit of Roadside Assist is that it covers the vehicle, rather than just covering a vehicle owner or driver.*

### FLAT TYRE

*If you're having trouble fixing a flat tyre, we'll come out and fit your spare tyre.*

### BREAKDOWNS

*If your vehicle won't start or breaks down due to a mechanical or electrical fault, we'll be there to help you. We'll assess the problem and endeavour to get your vehicle going on the spot. If for some reason we can't, we'll tow it to the nearest service garage.*

### LOCKED OUT

*If you find your keys locked in your vehicle, we'll come out and get you back in your vehicle.*

### FLAT BATTERY

*If your battery is flat, we'll come out and jump start your vehicle to get you back on the road.*

### RUN OUT OF FUEL

*Should your car run out of petrol or diesel, we'll bring you 5 litres of free petrol or diesel.*

*\* Extra call outs available at own cost.*

## What Roadside Assist does not cover

*NZI Roadside Assist is designed to cover most events that stop you and your car from continuing on your journey. There are, however, some situations that the service is not designed to cover – these are:*

- ▶ *Unattended vehicles.*
- ▶ *Vehicles involved in an accident.*
- ▶ *Vehicles bogged down on non-public or unformed roads such as beaches or forest tracks.*
- ▶ *Vehicles trapped or immobilised in extreme conditions such as snow, ice, flooding, slips etc.*
- ▶ *Actual repair costs, including cost of parts, charged to fix the problem.*
- ▶ *Vehicles over 3,000 kgs.*
- ▶ *Vehicles with a flat tyre where no replacement spare tyre exists.*
- ▶ *Vehicles being used for racing, speed testing, reliability trials, competitions or off-road activity.*
- ▶ *Towed vehicles such as boats, trailers and caravans.*

## Let NZI protect your whole lifestyle

*For information on any of our products, please contact your insurance broker or visit our website.*

### HOUSE

#### *Distinction\**

*Provides the very best protection. If your home is damaged or destroyed, and there is no specified sum insured, it will be rebuilt – no matter what the cost. NZI Distinction offers a full range of benefits you'd expect from our most exclusive cover.*

#### *Echelon*

*If your home is damaged or destroyed, and there is no specified sum insured, it will be repaired to 'as new' condition using current building materials and methods, no matter what the cost.*

#### *Essence*

*Our most affordable policy offers protection for the things that matter most to you – your home and possessions.*

### CONTENTS

#### *Distinction\**

*You no longer need to worry about having the right amount of contents cover as you will have open ended cover on your contents up to \$1 million – and more, if you require it.\*\**

#### *Echelon*

*Flexible cover that helps you protect the things you own, including new for old replacement on most home contents, regardless of age.*

#### *Essence*

*Our most affordable policy offers protection for the things that matter most to you – your home and possessions.*

### *Special items cover*

*Policies can be extended to cover specified valuable items such as jewellery, cameras etc.*

### MOTOR

#### *Distinction\**

*Provides comprehensive cover for your vehicle, including free NZI Roadside Assist 24 hours a day, seven days a week.*

#### *Echelon*

*Complete and comprehensive protection, with a range of extras, that can be tailored to your needs.*

#### *Third Party Fire and Theft*

*Third party protection, plus cover against loss from fire and theft.*

#### *Third Party*

*Covers your liability for damaging property belonging to someone else.*

### MARINE

#### *Pleasurecraft*

*Full agreed value cover for your boat, including a range of additional benefits to assist with costs associated with an accident.*

### TRAVEL

*Emergency medical, personal and legal assistance 24 hours day, anywhere in the world. Also offers generous baggage cover.*

*\* NZI Distinction is only available via selected brokers*

*\*\* If you require cover above \$1 million, please speak to your broker who will be able to tailor a package to suit you.*